

# PARK PRESS

[www.parkpaseoirvine.com](http://www.parkpaseoirvine.com)

March 2013

## Springtime Home Improvement

Spring is just around the corner, and with that comes plans to improve and maintain our homes: painting, new roofs, windows, new landscaping, etc. Plan ahead and pick up a Home Improvement Application at the clubhouse, or download it from [www.parkpaseoirvine.com](http://www.parkpaseoirvine.com). Submit it no later than the last Tuesday before the Architectural meeting for approval. The Architectural Committee meets on the last Wednesday of every month. Architectural approval must be received prior to starting any exterior improvements to your home.

## Sign Up For E-News

Owners are encouraged to sign up to receive the newsletter and periodic Association updates via e-mail. Please visit our website at [www.parkpaseoirvine.com](http://www.parkpaseoirvine.com) and sign up under "E-news" on the left-hand side. It's a great way to stay informed about community issues and events. Sign up today!

## Pay Your Dues On-Line

Owners can access and pay their Association bills online at [www.pcminternet.com](http://www.pcminternet.com). On the right side of the page, is a box that asks "Are You A Homeowner?" click "Go". It will prompt you to enter your access code and password. Your Access Code is the 7-digit number that appears in bold on your monthly statement in the middle-right of the page. If you are a first-time user, your default password is the house deed owner's last name. Once you have logged on, you can create a different password. From here, owners can access their account information, pay their association bill on line, or sign up for automatic debit services. If you are having trouble accessing your account, you can contact PCM's Billing and Account Concerns department at 949-465-2214 to speak with a representative. For PCM's Automated Billing Line, call 949-465-2451.



### How Do I Get A Question Answered Or Report A Community Issue?

- 1) Call or email our PCM Community Manager, Jessica Volgenau at 949-465-2463 or [jvolgenau@pcminternet.com](mailto:jvolgenau@pcminternet.com).
- 2) After 5:00pm to 8:00am and on weekends, call PCM's 24-hour Emergency Line at 949-580-2028 for a property-threatening emergencies only.
- 3) Use the PPHOA website to ask a question or report an issue requiring attention in the community at [www.parkpaseoirvine.com](http://www.parkpaseoirvine.com) and follow these directions:
  - ✓ Under Log-In (bottom left), select "Homeowner Login".
  - ✓ Are you a homeowner (right side), select "GO".
  - ✓ From the drop-down menu bar, select "Forms". You can select and perform any of the following functions:
    - o Request an Architectural Modification
    - o Ask an Assessment Question
    - o Ask a General Question
    - o Request Maintenance
    - o Report a Violation
  - ✓ Scroll down the page and type your request or question, then submit. Your request goes directly to our PCM Community Manager and all communication is reviewed by the Board of Directors at the monthly meeting.
- 4) Attend a Board Meeting held the 2nd Monday of every month, 6:30pm at the PPHOA Clubhouse.

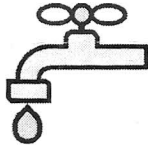
## On-Call Board Member

As we reported in previous newsletters, the Board would like to ensure that PCM is getting back to homeowners who have contacted PCM, either via written correspondence, telephone, email or through the website. To that end, the Board has implemented a "Board Member On-Call Policy" to allow homeowners to reach out to the Board member on-call, if you require assistance that PCM is not providing. Please note that PCM does have a 24-hour reply policy, which states that homeowners should receive a reply within 24 hours of contacting PCM (excluding weekends and holidays). If you feel as though you are not being helped, or if PCM is not getting back to you within 24-28 hours of your contact, please feel free to contact the Board member who is on-call for that particular month. Please note that the Board member on-call will rotate on a monthly basis, and the contact information will be published in the monthly newsletter and on the website.

**March 2013  
On-Call Board Member  
Mike Krahelski  
714-345-6841**

Please contact PCM prior to contacting the Board Member.

## Pristine Plumbing, Inc.



Pristine Plumbing, Inc. is owned and operated by a Park Paseo resident. Our top priorities are quality, value and customer satisfaction. We have worked for many of your neighbors and will be happy to provide references. Please call Richard for service at 714.397.5954 or email at [PristinePlumber@aol.com](mailto:PristinePlumber@aol.com).

## Local Babysitters



Sophie Miller, 697-3653  
Chelsea or Chloe Feller, 669-5720  
Nikki Morris, 734-0192  
Megan Kelley, 731-6009  
Hannah Cooper, 824-9306  
Shannon Thomas, Safe Sitter Cert., 730-7028  
Danielle Munson, 832-6649  
Kaley Bolger, 508-8484  
Sarah Gibson, Red Cross Cert., 417-9320  
Clare Prange, Safe Sitter Cert., 836-6547  
Maytal Stelung, 439-0218  
Christina Walker, 18 years old, 389-0070  
Cheyann Walker, 18 years old, 389-0070  
Genalyn Shulkin, 16 years old, 579-0617  
Clair Chatelain, 14 years old, 714 669 8090.

Contact Liz Rivera at the onsite office to add/remove your name to the list.

## Need A Handyman?

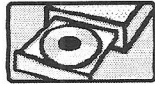


**General Handyman Work:  
Broken Utility Doors, Mailbox Posts,  
Sprinkler Issues And More!  
Steve Cox at 714-642-0633,  
Wade Papke at 714-635-4049 or  
Steve Goodson (flooring only) at 714-293-5763.  
All Have Done Work For Park Paseo  
Homeowners & Appear Very Capable.**



**Pine dining room table, including 2 leaves  
and 4 chairs in good condition structurally.  
Walnut stained, could use a re-finishing.  
\$60. cash and carry. If interested, call  
Park Paseo original owner, John at 714-731-4895.**

## Transfer Your Pictures To DVDs or CDs



Why not put those old pictures, slides, VHS tapes, video tapes and digital pictures onto a DVD or CD for safe keeping or show off your best pictures with a Photo Slideshow set to music?

I provide comprehensive photo scanning and archival services.

Call Neil at 714-731-5241

[www.ncampbellphotography.com](http://www.ncampbellphotography.com)

## Rent The Clubhouse For Your Special Event!



If you are interested in renting the clubhouse, contact Liz Rivera at the on-site office or PCM.



## Spring Ahead!

Daylight Saving Time Begins  
Sunday, March 10th.

Set Your Clocks Ahead 1 Hour  
Before Going To Bed Saturday Night.

## Elementary School Tutor

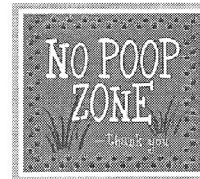
Disney American Teacher Award Nominee  
Who's Who Among American Teachers



Dan Ferrari, a public school teacher, has just retired and moved into Park Paseo. He will come to your home and re-teach lessons in all subjects with innovative techniques mastered through 30 years as a classroom teacher and 10 years as a private tutor. Dan, who has taught all grades, offers individual and group rates for families with multiple children. He will provide whatever is needed, including help with homework.

Contact Dan at 626-833-8544  
or [danferrari@yahoo.com](mailto:danferrari@yahoo.com)

## Please Help Keep Our Association A...



Always Clean Up After Your Pet!

Thank you for being a responsible pet owner & courteous neighbor!

## Billing Questions



If you have a question concerning your monthly bill, contact PCM's Billing Department at 949-465-2214.

A PCM representative will be happy to assist you with your inquiry. In addition, if you would like to electronically check your account status, call PCM's Automated Billing Line at 949-465-2451.

Have your 7-digit access code ready.

The access code is shown on your statement.

## Don't Be A Litter Bug!



Please do not throw cigarette butts or empty your ashtray on the ground; be sure that your trash will not be blown from your trash cans on trash service day, and please do not litter in our community. We count on all residents to keep our community looking its best. Thank you!

## Newsletter

If you have any ideas you would like to contribute to the Park Paseo newsletter, please submit your written information to Jessica Volgenau at PCM, The Board of Directors is always looking for owner input and will publish any useful community information that is relevant to the Park Paseo residents. Let us know what's on your mind!

## Board Meetings

Board Meetings are held the 2nd Monday of every month at 6:30pm, at the Clubhouse. If you have a concern within the community, either plan to attend the monthly Board Meeting or send your written correspondence to the Park Paseo Board of Directors in care of PCM at least 10 days prior to the scheduled Board Meeting to ensure its inclusion on the monthly Board Meeting Agenda.

**Next Board Meeting**  
**Monday, March 11, 2013**  
**6:30pm At The Clubhouse**



Homeowners Are Invited & Encouraged To Attend!

*Reminder!*

**Street Sweeping**  
**Will Be Performed:**  
**West of Yale**  
**Friday, March 1st & 15th**  
**East of Yale:**  
**Friday, March 8th & 22nd**

Please mark your calendar and move vehicles off of the streets on street-sweeping days to allow the street sweepers to do a thorough cleaning of our community streets.



23726 Birtcher Drive  
Lake Forest, CA 92630  
949-768-7261

949-580-2028  
After-hours Emergencies

949-465-2214  
Billing Questions

949-465-2451  
Automated Billing Line

**COMMUNITY MANAGER**  
Jessica Volgenau, ext 2463  
Direct Phone: 949-465-2463  
Direct Fax: 949-206-6706  
jvolgenau@pcminternet.com

**ASSOCIATE MANAGER**  
Liz Rivera, ext 2211  
Direct Phone: 949-465-2211  
Direct Fax: 949-206-2367  
lrivera@pcminternet.com

**BOARD OF DIRECTORS**  
Tanja Fournier, President  
Mike Krahelski, 1st Vice President  
Shelley Cassity, 2nd Vice President  
Ric Cox, Treasurer  
Brian Hagadorn, Secretary



**Onsite Office**  
25 Christamon West, Irvine, CA 92620  
714-730-1560  
Associate Manager, Liz Rivera  
Open Tuesdays, Thursdays & Fridays  
1:00pm to 5:00pm

Architectural Meetings are held the  
last Wednesday of the month,  
7:00pm at the Clubhouse.